**Matlock and Ashover Practice**

**Milken Lane, Ashover, Chesterfield S45 0BA**

**8 Imperial Road . Matlock . Derbyshire. DE4 3NL**

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***Mission Statement***

***To provide primary care treatment to the highest possible standard within the resources available for our patient population inclusive of consultations, examinations, and treatment of medical conditions.***

**Our Vision**

* To work in partnerships with all our patients and carers to promote optimal health and preventing disease whilst continuing to provide best practice high quality care.
* To involve all our patients in decision making related to their primary care needs
* To involve other care organisations where this is in the patient's best interests
* To ensure all our team posses the necessary skills in order to provide a first class patient experience
* To be a learning organisation and to extend the learning to others locally by shared learning through significant event analysis.
* To capture our patient views by undertaking feedback surveys and implement change where necessary.
* To provide all with a safe and welcoming environment underpinned by a sound financial basis

**Our Values**

* Openness
* Fairness
* Dignity and Respect
* Accountability
* Confidentiality
* Commitment to the quality of care
* Compassion
* Improving Lives
* Working together for patients
* Everyone counts

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